



**Intelligent Communications Systems India Ltd**  
Administrative Building above Post Office, Okhla Industrial  
Estate Phase III, New Delhi-110020  
**Tel.:** +91-11- 40538951



## **Request for Information (RFI) for Consultancy, Training, Gap assessment and Appraisal for Implementation of CMMI Level 3 (Services)**

### **1. Background**

Intelligent Communication Systems India Limited (ICSIL), is a joint venture of Telecommunications Consultants India Ltd. (ICSIL), A Govt. of India Enterprise under Ministry of Communications and Delhi State Industrial & Infrastructure Development Corporation Ltd. (DSIIDC), an undertaking of Govt. of NCT of Delhi. ICSIL is an ISO 9001:2015 compliant company.

ICSIL intends to engage an agency for providing Consultancy, Training, Gap assessment and Appraisal for **Implementation of CMMI Level 3 (Services)**.

### **2. SCOPE OF WORK: -**

Includes but not limited to the following: -

1. Preparation of all documentation and records- processes, manual, audit reports, management summaries, performance dashboards, Process Improvement logs, trends, etc
2. Gap Analysis & Road Map Preparation by a senior consultant
3. On boarding of Lead auditor to do the process study and implementation of best practices to attempt for the CMMI level 3 appraisal/certification.
4. Training to concerned team on CMMI standards.
5. To have Services and Process audited as per CMMI requirements.
6. Assisting ICSIL to maintain compliance with the prevailing policies, standards, procedures, and applicable laws and regulations.
7. To achieve CMMI Level 3 certificate for ICSIL's Service.
8. Supplier to provide PDF of latest version of model for services.

### **3. RFI response**

The interested parties may submit their response/ Interest as per the following: -

- a. Brief technical write-up
- b. Budgetary estimates in respect of the above-mentioned Scope of Work

The above-mentioned documents in a sealed envelope superscribed as "*Request for Information (RFI) for Consultancy, Training, Gap assessment and Appraisal for Implementation of CMMI Level 3 (Services)*" must be submitted **latest by 04/10/2022 at 1100 Hours at 1100 Hours** at the below mentioned address.

Front Desk Officer  
Intelligent Communication Systems India Ltd.  
Administrative Building, 1st Floor, Above Post Office,  
Okhla Industrial Estate, Phase – III, New delhi-110020.

### **For clarifications may contact:**

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